# Como configurar um webhook no New Relic?

A Neture disponibiliza um aplicativo para dispositivos móveis e uma plataforma web que te notificam com os eventos de infraestrutura, segurança e aplicações.

Caso nosso cliente faça uso do New Relic, disponibilizamos uma integração via webhook para facilitar sua vida e centralizar o monitoramento de sua Cloud em um único lugar.

Abaixo você verá como é fácil configurar esta integração.

## Obtendo as credenciais de integração com a Neture

Antes de fazer as configurações no New Relic, você precisará de uma Access Key e Secret Key que servirão para autenticar o usuário de integração em nosso webhook.

Para isso, abra um chamando em nosso atendimento solicitando as credenciais de integração com o New Relic.

Obs: será necessário informar no chamado o Account ID da conta New Relic que você deseja integrar com a Neture.

Você consegue obter o Account ID acessando a Administração de Acesso à sua Organização, na aba Accounts.

| 🅎 new relic   | ADMINISTRATION  | Administration<br>Access management  |  | 0 <i>e</i>     |
|---|---|--|--|----------------|
| Q     Quick Find       +     Add Data       B     Al Capabilities       ©     Al Entities       ©     Deshboards       ©     Deshboards       ©     Alexa Variance       P     Logs       H     Traces       &     Synthetic Monitoring       ①     Alerts & Al       0     Infrastructure       ©     Kubernetes | ∠ Data management     ∴ User management     Access management     P API keys     *→ Integrations     O Authentication domains | Organization c7e3b307<br>Ib 2/de48de4-de40e-48/8e/c8/85/07<br>Current plans Free<br>Groups Roles Accounts<br>These accounts bolong to this organization. There is no hierarchy in how these<br>Q Search accounts<br>Account Id C<br>396/1473 | accounts relate to each other.<br>•<br>Account name 0<br>Account 3961473 | Create account |
| L Browser<br>☐ Mobile<br>ⓒ Errors Inbox<br>ⓒ Apps<br>   | Neture<br>technology@neture.com.br<br>User Preferences<br>API Køys<br>Manage Your Plan<br>Administration                      | All platform user  |  |                |
| Discussions     Help 70     Add User     Upgrade Now     Neture     Https://one newreliccom/admin-portu   | View settings Theme Ligh NRQL Console Manage Your Data Log Out //consumption-usage/home?taccount                              | 1 Dark Auto<br>396/1/138duration=2592000008ktate=fedth14f-2a67.fts0-4c46-17a8a396ccdf  |  |                |

## Criando um Workflow no New Relic

Em seu painel do New Relic, navegue pelo menu Alerts & AI > Workflows e clique no botão "Create your first workflow":



Defina o nome do Workflow (ex: Neture) e na seção de filtros (Filter data), selecione "Golden Signals" na opção Policy. Feito isso, clique no botão Webhook:

|               |  |                          | ₽ 0   X |  |  |  |  |
|---------------|--|--------------------------|---------|--|--|--|--|
|               |  |                          |         |  |  |  |  |
|               | Configure your workflow  |                          |         |  |  |  |  |
|               |  |                          |         |  |  |  |  |
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|               |  |                          |         |  |  |  |  |
|               | Filter data  | Need help?               |         |  |  |  |  |
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|               | Tag O Policy O Priority O  |                          |         |  |  |  |  |
|               | <ul> <li>Golden Signals [4405383]</li> <li>Golden Signals [4405383]</li> <li>Filter is valid! Click here to see the full query.</li> </ul> |                          |         |  |  |  |  |
|               |  |                          |         |  |  |  |  |
|               | Additional settings  |                          |         |  |  |  |  |
|               |  |                          |         |  |  |  |  |
|               | Notify   |                          |         |  |  |  |  |
|               | Choose one or more destinations and add an optional message.   |                          |         |  |  |  |  |
|               | Add channel  |                          |         |  |  |  |  |
|               | o ServiceNow 🧏 Webhook 💊 Jira 🌞 Slack 🗹 Email 🔅 AWS EventBridge  |                          |         |  |  |  |  |
|               | Mobile push     P PagerDuty  |                          |         |  |  |  |  |
|               | Test this workflow   |                          |         |  |  |  |  |
|               | Writ use existing data from your account to test what you've configured and send a sample notification.                                    |                          |         |  |  |  |  |
|               | Test workflow  |                          |         |  |  |  |  |
|               |  |                          |         |  |  |  |  |
| Neture Neture |  | Cancel Activate workflow |         |  |  |  |  |

### Defina um nome para o Webhook (ex: Neture Alerts) e após isso clique em Select Destination > Create new destination:

| 🅎 new relic.           |   | ₽ 0   ×          |
|------------------------|---|------------------|
| Q. Quick Find          | Edit notification message   |                  |
| + Add Data             |   |                  |
| 🗄 All Capabilities     | B Webhook / Neture Alerts   |                  |
| All Entitles           |   |                  |
| 😢 Dashboards           | Destination Select Destination ~  |                  |
| 도 Query Your Data      |   |                  |
| APM & Services         | Custom hear Need help setting this un?  |                  |
| E Logs                 | Add cus     Oracte new destination     Take a look at nation     Take a look at national     Take a look at national  |                  |
| III Traces             | Payload examples:   |                  |
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|                        | 17 ) 14 "alert#bligHases": ["#bligh", "baligh"], •  |                  |
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| Discussions            |   |                  |
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| C help                 |   |                  |
| A Manual A             |   |                  |
| Upgrade Now            | Can   | cel Save message |
|                        |   |                  |

Defina um nome para Destination (ex: Neture Webhook); Informe a seguinte URL no campo Endpoint URL: https://apis.neture.com.br/monitoring/webhooks/newrelic/alerts Marque a opção "Use authorization" e selecione "Basic authorization".

Nos campos Username e Password você deverá informar o Access Key e Secret Key, respectivamente, informados pela Neture no chamado. Após isso clique em "Save destination":

| 🅎 new re          |             |                   |   |  |        | F2 &   ×         |
|-------------------|-------------|-------------------|---|--|--------|------------------|
| Quick Find        | Edit notifi | Add a destination |   |  |        |                  |
| + Add Data        |             |                   | S. Webbook  |  |        |                  |
| All Entities      |             |                   | V- Weblicok   |  |        |                  |
| Dashboards        |             |                   | Webhook name  | Add a webhook as a destination   |        |                  |
| 🔄 Query Your      |             |                   | Neture Webhook  | Provide the URL where you want to receive a JSON payload.  |        |                  |
| APM & Serv        |             |                   | Endpoint URL  |  |        |                  |
| 🖹 Logs            |             |                   | https://apis.neture.com.br/monitoring/newrelic/alerts |  |        |                  |
| E Traces          |             |                   |   |  |        |                  |
| 효 Synthetic M     |             |                   | C Use authorization                                   | Use authorization<br>Connect to your destination with a username and password, the OAuth 2.0 or bearer token |        |                  |
| Alerts & Al       |             |                   | <ul> <li>Basic authorization Bearer token</li> </ul>  | industry standards.  |        |                  |
| [] ] Infrastructu |             |                   | lisername   | To set up UAuth 2.0, see our docs 12.  |        |                  |
| Kubernetes        |             |                   | Enter the username for your webhook                   |  |        |                  |
| 🗂 Browser         |             |                   | Password  |  |        |                  |
| G Mobile          |             |                   | Enter the password for your webhook                   |  |        |                  |
| 🖂 Errors Inbox    |             |                   |   |  |        |                  |
| 😂 Apps            |             |                   |   |  |        |                  |
|                   |             |                   |   |  |        |                  |
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| ⑦ Help            |             |                   |   |  |        |                  |
| Add User          |             |                   |   |  |        |                  |
| Upgrade Nc        |             |                   |   |  | Cancel | Save destination |
| Neture            |             |                   |   |  |        |                  |
|                   |             |                   |   |  |        |                  |

Após salvar Destination, certifique-se de que a mesma aparece selecionada no campo Destination; Agora você deverá copiar o conteúdo abaixo e colocar no campo Template:

```
"id": {{ json issueId }},
"accountId": {{ json nrAccountId }},
"url": {{ json issuePageUrl }},
"title": {{ json annotations.title.[0] }},
"description": {{ json annotations.description.[0] }},
"priority": {{ json priority }},
"state": {{ json state }},
"trigger": {{ json triggerEvent }},
"triggeredAt": {{ triggeredAt }},
"isAcknowledged": {{ json isAcknowledged }},
"acknowledgedBy": {{ json owner }},
"acknowledgedAt": {{ json issueAcknowledgedAt }},
"activatedAt": {{ activatedAt }},
"closedAt": {{ closedAt }},
"createdAt": {{ createdAt }},
"updatedAt": {{ updatedAt }},
"isCorrelated": {{ json isCorrelated }},
"totalIncidents": {{ totalIncidents }},
"openIncidentsCount": {{ openIncidentsCount }},
"closedIncidentsCount": {{ closedIncidentsCount }},
"sources": {{ json accumulations.source }},
"causeServices": {{ json accumulations.tag.causeService }},
"affectedServices": {{ json accumulations.tag.affectedService }},
"impactedEntities": {{ json entitiesData.names }},
"alertPolicyNames": {{ json accumulations.policyName }},
"alertConditionNames": {{ json accumulations.conditionName }}
```

{

}

### Após isso, clique no botão "Save message":

| <ul> <li>Audia</li> <li></li></ul>  | $\gamma$ new relic   |                           |  |   |                                 | ₽ ∂   X      |
|---|--|---------------------------|--|---|---------------------------------|--------------|
| <pre>     A dot det     A dot     A dot det     A dot     A dot</pre>   | Quick Find   | Edit notification message |  |   |                                 |              |
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| Incasalma     Send test notification   |  |                           |  |   |                                 |              |
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| Netre   | 💿 Upgrade Now  |                           |  |   | Cancel                          | Save message |
|   | Neture   |                           |  |   |                                 |              |

Você verá que na seção "Notify" da tela de configuração do workflow, agora aparecerá o Webhook que foi criado; Agora é só clicar em "Activate workflow" e a integração está configurada!

| 🅎 new relic.           |   |  |
|------------------------|---|--|
| Q Quick Find           |   |  |
| + Add Data             | Configure your workflow   |  |
| 88 All Capabilities    | Neture  |  |
| All Entitles           | Give it a unique, descriptive name you'll recognize later   |  |
| 🔃 Dashboards           |   |  |
| D Query Your Data      | Filter data   |  |
| APM & Services         |   |  |
| 🖹 Logs                 | Select the kinds of Issues you want to send. Use the basic filter for all attributes.                               |  |
| I Traces               | Tag O Policy O Priority O   |  |
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| ① Alerts & Al          |   |  |
| [] [] Infrastructure   | Additional settings   |  |
| Kubernetes             |   |  |
| 🗂 Browser              | Notify Bestimation Does 27  |  |
| Mobile                 | Choose one or more destinations and add an optional message. Manage destinations if 3                               |  |
| 🖂 Errors Inbox         | & Webhook   Neture Alerts   All updates   |  |
| 😂 Apps                 |   |  |
|                        | Add channel   |  |
|                        | 🜼 indications 💫 Webhook 🔷 Jira 🌞 Slack 💟 Email 🏘 AWS  |  |
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| Discussions            |   |  |
| ⑦ Help                 |   |  |
| Add User               | Test this workflow  |  |
| 💿 Upgrade Now          | We'll use existing data from your account to test what you've configured and send a sample notification.            |  |
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|                        |   |  |